

ITG HELPDESK

TECHNOLOGY SUPPORT



IT GROUP
HelpDesk: 603-358-2532

What Do We Do?

The HelpDesk provides support for all of the technology students will use on campus including: connecting to the KSC wireless network, antivirus, MyKSC, Canvas, email, computing labs and more.

ITG HELPDESK

Academic Year Hours:

7:45am—9:00pm Monday -
Thursday

7:45am to 5:00pm Friday

Summer Hours:

7:45am to 5:00 pm
Monday—Friday

2nd floor Elliot Hall, Rm. 243

Phone: 603-358-2532

www.keene.edu/helpdesk

helpdesk@keene.edu



What do you get when you come to Keene State?

.The option to bring any computer of your choice. We don't have a brand requirement.

.Wireless access across campus.

.Office 365 Email.

.Microsoft Office Suite is free for all college students—Word, Excel, PowerPoint, etc.).

.Free storage for all of your documents on Microsoft OneDrive.

.Free printing across the entire campus.

.Free support for all of the KSC technology you will use through the IT Group HelpDesk!

Work for the IT Group as:

HelpDesk Technician

Media Support Technician

Desktop Support Technician

Computing Cluster Monitor