

Proposing an Enterprise Information System

How to Get Started

How Do I Get Started in Proposing an Enterprise System for FY11?

- Send an email to helpdesk@keene.edu:
 - Please include
 - A short description about why you are interested in proposing an enterprise system.
 - Who will be the person(s) working with ITG Enterprise staff from your area.
 - Include “Enterprise System” as your email subject line.

When Should I Do Something?

- **Contact us today!**
- **The sooner you contact us, the better we can assist you.**
- In support of the College FY11 Planning Process, ITG Enterprise staff will partner with you to jointly gather information about your proposed enterprise systems for the FY11 Campus Planning Process.
- ITG Enterprise Staff resources will be available to help you with a FY11 proposal for an enterprise system on first-come, first-serve basis now thru September 15, 2009.
- After September 15, 2009, the availability of ITG Enterprise Staff resources to work with you for the FY11 Campus Planning Process cannot be guaranteed.

What is an Enterprise System?

- Enterprise Systems provide a campus-wide service and/or a department service through a server-based solution.
- Enterprise Systems require technical resources for implementation, maintenance and ongoing support.
- Enterprise Systems require a server-based solution. The server could be hosted at KSC or hosted off-campus.
- Regardless of available funding, proposals for enterprise systems are managed through the annual Campus Planning Process to allocate and prioritize technical staff resources to address enterprise system needs related to testing and implementation; network and security; account management; support and on-going maintenance needs.

Examples of KSC Enterprise Systems

Campus-wide Enterprise System examples:

Datatel, Email, File Storage on P: & Q:, Campus Web Site

Department Enterprise System examples:

Physical Facilities ticketing system, Maintenance Connection

Residential Life judicial system, PAVE

Counseling Center scheduling system, Titanium

What's Happens Next?

- a. A staff member from ITG Enterprise Staff member will work with you and/or the appropriate person(s) from your area to complete an Enterprise System Assessment.
- b. An Enterprise System Assessment clarifies the desired outcomes related to your business criteria and identifies the technical resources needed to support your enterprise system proposal.
- c. Depending on the scope of your proposal, the appropriate person(s) from your areas should expect to spend up to 15 hours working with ITG Enterprise staff to complete an Enterprise System Assessment.
- d. The information you obtain thru the Enterprise System Assessment process can be incorporated directly into the KSC Planning Initiative Proposal Template to address questions posed in the FY11 Campus Planning Process.