

FY09 IT Projects - FINAL SUMMARY

	Project Summary	Strategic Goal	Requestor	Project Lead	Project Timeframe (start/end dates)	Status	Comments
Music Technology Instruction Laboratory (MTIL)	Implementation - MTIL is an upgrade and merger of two music department labs: Electronic Music Studio and Piano Laboratory. Project includes upgrading and increasing current inventory whereby service to students will be improved in music technology, music theory, piano, composition, and pedagogy. Additionally, increases in efficiencies and effectiveness of classroom space and tenure-line workloads will be realized through this upgrade.	1	Music Department, Joe Darby, Craig Sylvern	Allen Morrison	Mar 08 - Sept 08	C	
Colleague Advancement	Planning & Implementation - Datatel's alumni/development module, BENEFACTOR, is being fully integrated with the student information module, COLLEAGUE. The upgrade, Colleague Advancement , will be a major redesign of the tools available for Keene State College's Advancement department.		Advancement & IT Group	Elizabeth Nieckoski	Jan 09 - Feb 10	U	
Install Recording System for Campus Safety Telephone & Radio System	Implementation - Recording of calls to Campus Safety and over the main radio channel to meet industry standards, provide means of immediate playback of emergency calls, improving customer service, and provide factual information when necessary.	3	Amanda Warman, Campus Safety	TBD		H	Carry to FY10
Expansion of Weblog Pilot Program	Pilot - Test whether providing blogs to staff, faculty, and selected students can assist in meeting core objectives of the college. Goals include increased campus community, increased recognition for academic excellence and a more efficient decentralized communication.	2	College Relations, Academic Affairs	Mike Caulfield		C	
Science Center Wireless	Implementation - Provide wireless access for people working in common spaces on the first floor of the Science Center including courtyard and second floor outdoor deck.	1	Sue Castriotta, School of Sciences	Greg Scholz	April 08 - Oct 08	C	
Media Enhanced Classrooms: Standardization of Equipment	Implementation - Expand current baseline for classroom technology through the addition of permanent PC's installed in current classrooms with smartcarts. (approx 24 classrooms)	1	Irene Herold, Gordon Leverage, Nona Fienberg, Ockle Johnson	Pat Piper	Mar 08 - Aug 08	C	
Alumni E-services	Implementation - Implement Alumni e-services including email for life forwarding and community portal.	2	Melinda Mosier, Jeff LaValley/Alumni	Mike Caulfield / Evan Young	10/8/2008	Cancelled	Cancelled due to resource constraints. Advancement will develop new proposal and timeline.
Enhanced Student e-Learning Support	Exploration - Provide students with the services and support necessary to use e-learning effectively. Delivery of services will come from HelpDesk, Rhodes Public Lab, etc. Phase 1 is to conduct research and define scope and partnership with CELT project. Phase 2 (FY09) implement changes according to CELT year 1 initiatives requiring support.	1	Laura Seraichick, IT Group	Laura Seraichick	Aug 08 - Aug 09	U	physical changes will occur this summer to allow for 'team work' by students. E-portfolio support for students is on hold waiting for TK20 implementation.
CELT - Center for Engagement, Learning, and Teaching	Exploration & Implementation - Creation of a center that will provide resources and experience to support deeper learning, effective teaching, and community and professional engagement at Keene State College. Phase 1 (FY08) is to define programmatic scope and identify yr 1 initiatives. Phase 2 (FY09) implement year 1 initiatives.	1	Ann Rancourt, Academic Affairs	Ann Rancourt	Jul 08 - May 09	C	

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Campus "Internal" Web Services Application	Design and build enhanced web environment for KSC including the ability to provide public facing and internal web services and information. Project will include development of a data management strategy for KSC and roadmap with action plans that will include faculty, staff and students. SharePoint implementation.	2	Susan Peery, College Relations	TBD		H	Review in FY10 for alignment with campus on-line communications strategy.
e-portfolio Pilot- TaskStream	Pilot Implementation of e-portfolio - TaskStream	1	Jenny Darrow, Sue Castriotta	Jenny Darrow, Sue Castriotta	July 07 - May 08	C	College bought licenses but never fully implemented.
TK20 - P&G Studies Assessment and Accreditation.	Implementation of TK20 - provides P&G Studies the ability to acquire and sustain program accreditations and to enhance the quality of their academic programs.	1	Melinda Treadwell	Molly Lim	Jul 08 - June 09	C	
On-line Applications - Common App	Replace current on-line application functionality (Active Apply) with Common App, which will replace our current application management solution, Active Apply.	2	Andy Robinson	Peggy Richmond	July 08 - Aug 09	U	
Technology Infrastructure Master Planning	Review/Analysis - Conduct "Technology Infrastructure Master Planning" that will result in upgrades plans and funding model to support voice/video/data services required by the campus. This project includes convergence issues including VoIP, wireless, etc.. along with funding model review.	1	Laura Seraichick IT Group	Laura Seraichick	Oct 08 - Oct 09	U	Project timeline extended to October 2009.
Rec Center Management & Monitoring Review	Exploration - Review rec center management and monitoring practices from all perspectives including physical, processes/procedures and technology. Provide recommendations that will electronically monitor and/or track who is in the building, collect membership fees, management equipment inventory and reservations and collect facility use data.	5	Pat Hearn	Pat Hearn	11/9/2008	C	
Student Course Evaluation	Implementation - Process redesign for student course evaluation procedures including integration of technology solution for paper scan functionality.	1	Mel Netzhammer	Sue Castriotta	July 08 - Aug 08	C	
TracDat - Institutional Effectiveness	Implementation of a campus assessment management and tracking information system that will facilitate institutional assessment, strategic planning, accreditation, and quality improvement.	1	Mel Netzhammer	Sue Castriotta	Oct 08 - Jun 09	H	Waiting for project leadership, plan and timeline.
CMMS & Utility Tracking Information System	Implementation - Campus Utilities & Maintenance Information System Upgrade - (current system is at end of life support cycle) Identify and implement CMMS system that will track physical plant work orders. In addition, explore possibility that system could also be used to track energy/utilities use and expenses for the campus.	5	Frank Mazzola	John Lorette	July 08 - Mar 09	C	
Remote Control MECs	Exploration & Pilot - Currently MEC's have a variety of remote control units that are continuously being lost and/or confusing for faculty to use. KSC needs to consider a simple unified control system for data projectors in classrooms.	5	Pat Piper	Steve Armstrong	Sep 08 - May 09	U	Pilot installations will continue through summer.
Low Cost, Low Power Desktop Computer Alternative	Exploration - Evaluate an energy and cost saving desktop computer alternative for kiosks, labs, classrooms, & selected other uses across campus. Team will deliver report describing performance/energy/cost savings realized in testing. Outcome may support future project to develop deployment strategies.	5	Pat Piper	Allen Morrison	Oct 08 - Mar 09	C	

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Upgrade Library Server for Integrated Library System	Implementation - Upgrade Library's server for the Integrated Library System (ILS). ILS recommend replacement every 3 yrs. Impact of not doing this project will be the degrading of the ILS as there is a risk of server failure as it ages and current server may not be able to sustain new software releases. This entity is a collaboration with Keene Public Library.	5	Irene Herold, Library	Kara Young	Jun 09 - July 09	U	
Network Infrastructure Equipment Upgrades FY09	Implementation - As part of the 4-yr network plan, edge/access layer switches that are nearing end of life will be upgraded. Regular network maintenance ensures reliability, security and performance for KSC network infrastructure. Huntress - As part of the Huntress Renovation project, wiring will be upgrade. (100k) Improvements include increased visibility of network traffic patterns and capacity awareness through features built into equipment.	5	Greg Scholz	Greg Scholz	8/9/2009	C	
IT Group Systems Management & Monitoring	Exploration and Implementation - The project should bring automation to the server infrastructure in regard to monitoring & managing multiple EIS operations.	5	Michelle Wood	John Parsons / Erik Ullman	Jun 08 - Mar 09	C	
ITG Data Center Renovations	Installation of 2 8 Ton AC with dry cooler & econo-o-coil, and installation of gas extinguishing system	5	Laura Seraichick	John Parsons	Oct 08 - Jul 09	U	
Data Access Policy Implementation	Develop an implementation plan for KSC Data Policy, approved Spring 2007.	2	Laura Seraichick	Michelle Wood	Oct 08 - Jun 09	U	
Network Access Control	Exploration and Implementation - Reduce the risk of security breaches and continue to provide secure, robust and reliable network services through the deployment of appropriate network access controls. Project includes exploration, recommendation and implementation of a NAC.	5	Laura Seraichick	Greg Scholz	Oct 08 - July 09	U	
Switch Board Upgrade	Replace existing hardware and software that runs the campus switchboard. Consider upgrading IVR in tandem	5	Amanda Warman	Amanda Warman	11/1/2008	H	Waiting for advice from technology master planning consultants.
HD Outreach - Safe Computing Educational Campaign	Process Improvement - Conduct a review of current KSC educational approach regarding security, network policies and best practices for safe computing. Gather best practices from other institutions and make recommendations for Fall 09. Recommendations should be in the form of an action plan that can be implemented in Fall 2009.	3	Pat Piper	Kim Pare	Jan 09 - Mar 09	C	
USNH LRTP (Long Range Technology Plan) Projects							
Identity Management (IdM) Infrastructure Plan Development	Develop a plan for identity management standards or infrastructure that will allow USNH clients to access resources.	5	USNH TechTel	Petr Brym	FY07 - FY11	U	
IT Network Vulnerability Testing	Secure the services of a trusted and experienced security consulting service to recommend and perform information technology security testing at each of the USNH institutions. Phase 1 completed - 4year engagement.	5	USNH TechTel	Petr Brym	FY07 - FY10	U	
On-line Transfer Articulation	Implementation of an on-line transfer articulation system. Phase 1 is for NH public and community colleges to participate. Phase 2 anticipates offering the opportunity to private institutions in NH.	2	USNH President's Council	Mary Ellen Fleegar	Mar 08 - June 09	U	
Faculty Development - Building a Culture to Embrace Technology	Develop and hold faculty development workshops and/or webinars on each USNH campus to promote best pedagogical practices to support teaching with technology.	1	USNH Academic Technology Leadership	Chief Academic Officers	FY08 - FY11	C	

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Receive High School Transcripts Electronically	Exploration and Pilot - Conduct a feasibility study that would explore the possibilities & advantages of receiving electronic transcripts from high schools. This is being explored by USNH after which a pilot program w/10 NH high schools will determine the need for the project on individual campuses.	2	USNH ITPAC	Mark Rubinstein		Cancelled	Institutional costs were viewed as too high relative to benefit. Will wait to see how the Common App implementation goes and explore their on-line transcript component.
Key:	FY09 IT Project Portfolio Results						
U = Underway	15 - Completed						
C = Completed	2 - Cancelled						
H = Hold	4 - Hold						
	12 - Underway (multi-year)						